

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This the 09th day of January' 2024

C.G.No.47/2023-24/Anantapur Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

Sri. M. Pedda Venkata Reddy &Others, Sai Nagar,
Opp. Indian Cafe, Revenue Ward-8, Anantapur Road,
Gooty, Anantapur Dt. Complainant

AND

1. Dy. Executive Engineer/O/Gooty
2. Executive Engineer/O/Gooty Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.01.2024 in the presence of the complainant and respondents and having considered the material placed by both the parties, this Forum passed the following:

ORDER

- 01.** The complainant during the Vidyut Adalat conducted on 07.11.2023 at Gooty filed the complaint stating that they are residing at Sai Nagar Colony in Gooty, that they were given single phase supply and as such they are facing low voltage problem and they require 3- Phase supply.

02. The said complaint was registered as C.G.No.47/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint they have converted the single phase to three phase as requested by the complainant and redressed the grievance of the complainant.
03. Heard the complainant and respondents through video conferencing.
04. Subsequent to filing of the complaint, the grievance of the complainant is resolved by the respondents. The complainant during the enquiry through video conferencing reported that single phase supply was converted into three phase supply. Hence, this Forum opines that this complaint is to be closed as infructuous since the grievance of the complainant was redressed. Accordingly, the complaint is closed. No order as to costs.
05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Hon'ble Vidyut Ombudsman, 3rd Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 09th day of January'2024.

[Handwritten signature] 09/01/24

CHAIRPERSON

[Handwritten signature]
Member (Finance)
09/01/24

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Member (Technical)

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Member (Independent) 9/1/20

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate
Office/APSPDCL/ Tirupati.**

**The Hon'ble Vidyut Ombudsman, 3rd Floor, Plot
No.38, Sriramachandra Nagar, Vijayawada-08.**

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

Venug